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**Call your order: 800-221-9425**  
**Toll free fax line: 888-440-5727**  
**E-mail: [Info@wicksaircraft.com](mailto:Info@wicksaircraft.com)**  
**Website: [www.wicksaircraft.com](http://www.wicksaircraft.com)**

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# ORDERING INFORMATION

## WICKS AIRCRAFT SUPPLY

410 PINE STREET

HIGHLAND, ILLINOIS 62249

(618) 654-7447

FAX (618) 654-6591

ARLINGTON PHONE (360) 474-0449

ARLINGTON FAX (360) 474-0377

**CATALOGS ARE SENT ON REQUEST ONLY**

ALL PICKUP ORDERS MUST BE PHONED IN 48 HOURS IN ADVANCE.

WOOD ORDERS CANNOT BE CUT ON SATURDAYS.

ALL pricing in this catalog is subject to change without prior notice and may differ from advertised prices as the result of special competitive pricing, seasonal specials, inventory adjustments, etc.

**Prices charged will be those in effect at the time of order shipment.**

**Special order items CANNOT be cancelled.**

**WALK IN HOURS:** 8 to 5 CST Monday through Friday; 8 to 12 noon CST Saturday.

**PHONE IN HOURS:** 8 to 8 CST Monday through Friday; 8 to 6 CST Saturday.

Closed on Saturdays if Holiday is on Friday or Monday

Holidays closed are:

New Years Day • Easter Weekend • Memorial Day • July 4 • Labor Day • Thanksgiving Day • Christmas Day

### HOW TO FIND US:

Highland, Illinois is approximately 30 miles east of St. Louis, Mo.  
and 300 miles South of Chicago, Illinois

#### Coming from the **WEST:**

I-70 East to exit 24 (Illinois Rt 143) toward Marine/Highland

Turn **RIGHT** onto Illinois Rt 143 (4.1 miles)

Turn **LEFT** onto Illinois Rt 143/US 40 (.2 miles)

Turn **RIGHT** onto Woodcrest Drive (.1 miles)

**STRAIGHT** to 410 Pine St. on your **RIGHT** (.1 mile)

#### Coming from the **EAST:**

I-70 West to exit 30 (US 40) toward Pierron/Highland

Turn **LEFT** onto US 40 (4 miles)

Stay on US 40 through 4 way stop.

Turn **LEFT** onto Woodcrest Dr.

**Straight** to 410 Pine St on your right (.1 mile)

### WARNING

In as much as Wicks Aircraft Supply Company Inc., has no opportunity to supervise the installation or maintenance of parts supplied by it, nor an opportunity to participate in the design or manufacture of the various homebuilt aircraft in which its parts are utilized, the purchaser by placing this order with Wicks Aircraft Supply Company, Inc., agrees that all materials purchased will be used solely at purchaser's risk and that the purchaser will indemnify and hold Wicks Aircraft Supply Company, Inc., its owners and employees, free and harmless from all loss, liability or damage resulting from claims brought by reason of any alleged failure or defect of any parts supplied by Wicks Aircraft Supply Company, Inc.

MAJOR CREDIT CARDS ACCEPTED

**AMERICAN EXPRESS • VISA • MASTERCARD • DISCOVER**

CARD NUMBER, EXPIRATION DATE AND CVV SECURITY CODE REQUIRED

# ORDERING INFORMATION

## **BUSINESS PRACTICES**

**ALL orders are subject to \$2.00 handling fee.**

**FASTER SERVICE:** please have all part numbers and order ready to read to our representative.

**PAYMENT:** Visa, Discover, Mastercard, American Express (Card Number, Expiration Date and CVV Security Number Required), Check (subject to bank clearance), Money Order.

**COLLECT :** UPS cod only, subject to all UPS COD fees and UPS practices. US-domestic shipments only.

**WIRE TRANSFERS:** applicable to 50.00 bank transfer fee.

**TRUCK SHIPMENTS:** merchandise must be prepaid; however, freight charges incurred to trucking company may be sent collect.

**SALES TAX:** Illinois and Washington customers pay applicable sales tax. All orders picked up at Wicks subject to Illinois or Washington Sales Tax. Purchaser is responsible for all taxes. If tax exempt, exemption numbers must be provided at time of order. Washington customers pay applicable sales tax. All orders picked up at Arlington store are subject to Washington Sales Tax.

**BACK ORDERS:** shipped upon receipt of stock. Notify if you wish to cancel.

**SHIPPING METHOD:** Merchandise shipped most economical way unless specified by customer.

**RED, BLUE, ORANGE:** Called in after 2:00 pm CST shipped upon discretion of shipping department. Large orders cannot be guaranteed to ship. *Call early.*

**RETURNS:** NO MATERIAL MAY BE RETURNED AFTER 90 DAYS FROM RECEIPT OF MERCHANDISE. Returns must be accompanied by invoice, name, address and daytime phone. All returns are subject to restocking fees and approval of returned merchandise. Books, CD's, Video tapes are NOT returnable.

**HAZARD FEES:** Charges are implemented by the freight company. UPS charges \$20 per box.

**CERTS:** \$5.00 per certification required. CFC - no charge.

## **DAMAGES & SHORTAGES**

**SHORTAGE:** Wicks must be notified within 48 hours of receipt. Check packing list notations, noting if item has been back ordered.

**INCORRECT MERCHANDISE:** If the material you receive does not correspond with your order, notify us immediately referencing order and item. Hold incorrect items until instructions for return are received.

### **BREAKAGE OR DAMAGE:**

**UPS:** If the shipment has been tampered with, contact Wicks Aircraft immediately. Have the UPS driver note on delivery and SAVE the damaged carton for inspection.

**PARCEL POST:** Evidence of a parcel post shipment shortage; or, tampered shipment: Contact local postmaster who will then call and inspect the shipment. If insured, file a claim with local post office and notify Wicks in writing giving details. Parcel Post tracing - 90 days from date of shipment. No guaranteed delivery for domestic or international.

**TRUCK FREIGHT:** DO NOT sign for shipments until inspection of damage is noted by delivery person. According to the contract terms and conditions of the carrier, the responsibility of Wicks Aircraft ends at the time and place of shipment (Wicks Aircraft loading dock) at which time carrier then assumes full responsibility. If loss or damage in shipment occurs, comply with the following: Common Carrier Delivery (truck or air freight) damage or loss discovered after delivery to consignee shall be reported to the delivering carrier at the closest terminal immediately upon discovery. Have the delivery person note on the freight bill the nature and extent of the showing damages. Keep container and its contents for inspection by carrier with a prepared statement of circumstances and facts showing damage or loss prior to delivery. Return the delivery receipt and inspection report directly to Wicks Aircraft Supply, 410 Pine St, Highland, Illinois 62249.

### **ALL DAMAGES**

YOU MUST KEEP the carton and all contents until settlement is adjusted. If this precaution is not taken, we cannot assist you in recovering the amount of claim against the carrier.

# ORDERING INFORMATION

## SHIPPING PROCEDURES

**PARCEL POST** United States Max. girth\* 84", 66 lbs. each parcel (average max. length 5ft.). No C.O.D. outside of USA. Maximum 42" length, 72" girth. (\*Girth is measured around circumference of package.) Important! List postal code number when ordering. All third and fourth class mail will be insured.

**UNITED PARCEL SERVICE:** 50 contingent states. Maximum girth\* - 130" , maximum length is 96", 70 lbs. each parcel. Additional handling fee \$6.00 for any package 60" or longer. Any ground package with dimension in excess of 84" length and girth will be charged at the 30 lb oversize rate no matter what the actual weight. Any fraction of a pound more than weight requires next higher rate. Delivery area surcharge of \$2.20 applies to each package delivered to residences in certain Zip Codes. Go to UPS.com or call 800-PICK-UPS for listing. Signature delivery, to street address only. No P.O. box number. 0.55 insurance added per \$100.00 on orders over \$100.00. **C.O.D. charge \$9.00.**

**UNITED PARCEL RED ,BLUE, or ORANGE SERVICE:** (Air Freight) No hazardous materials. Maximum 130" girth\* , 50 lbs. each parcel, 100 lbs. per customer per day. Signature delivery, to street address only. No P.O. box number. Rates based on dimensional weight or actual weight whichever is greater. Dimensional weight: DOMESTIC length (times) width (times) height (divide by) 194, INTERNATIONAL: Length (times) width (times) height (divide by) 166.

**CANADA:** UPS available to Canada. Service is provided to all points within area designated by Postal Code Prefix Letters K, L, M, N and named points for the area designated by Postal Code Letter P. NO C.O.D.'s. Maximum weight per package: 70 lbs. 100 Lbs. per customer per day. 96" length and 130" girth. The consignee must provide an authorized Canadian Customhouse Broker's name.

**TRUCK EXPRESS:** No C.O.D. shipments or freight collect charges to New York City area, effective 1970. Signature delivery, to street address only. Additional charges may be made for customs paperwork or use UPS Broker. Hazardous materials applicable if necessary.

**OVERSEAS:** Most countries 42" max. parcel length, Girth - 72", some countries more restrictive. Max. wt. 44 lbs. Check local regulations. Additional charges related to ocean freight shipments will be added at cost to bill.

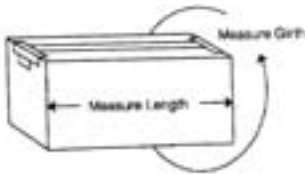
**AIR FREIGHT:** On customer request. No flammable liquids on domestic air routes served by combination freight and passenger service. No extra charge for processing overseas air freight shipment. Charges are included by air freight forwarding company.

**SHIPPING OF HAZARDOUS MATERIALS** - The shipping of hazardous material is strictly regulated by the Federal Government. Hazardous material may be shipped within the continental United States only by UPS - ground, Federal Express Air, or motor freight. OVERSEAS shipment of hazardous material may only be shipped by sea freight due to the extreme cost of air freight special handling charges. **\$20.00 per BOX - quantity varies depending on material. Look for HAZARD SYMBOL.**

**IMPORTANT** - Any object larger than 84" (length & girth) is rated at 30 or 90 pounds or at dimensional rate and zone. Red, Blue and Orange service incurs expensive shipping cost for these items. Domestic shipments in the UPS system that require additional handling due to their size or packaging will be assessed an additional handling charge of \$5.00 per package. This charge applies to: Any article not fully encased in an outside shipping container, Any article that is encased in an outside shipping container made of metal or wood. Cans or pails that are not fully encased in a shipping container made of corrugated cardboard, Any package that exceeds 60 inches in length.

**HANDLING CHARGE - \$2.00 handling charge applied to ALL orders.**

**\*PACKAGE SIZE = GIRTH (DISTANCE AROUND ) PLUS LENGTH**



SCHEDULED UPS DELIVERY TIME IN "DAYS" FROM  
WICKS AIRCRAFT SUPPLY

